



The University of Nottingham

Cost effective solutions



The University of
Nottingham

UNITED KINGDOM • CHINA • MALAYSIA

“ N4Engage were able to provide an extremely competitive cost to provide a link in a timely manner. ”

The Customer

The University of Nottingham is ranked in the UK's Top 10 & World's Top 75 universities by the Shanghai Jiao Tong (SJTU) & QS World University Rankings.

The University provides innovative & top quality teaching, undertakes world-changing research & attracts talented staff & students from 150 nations. Described by The Times as “the nearest Britain has to a truly global university”, it has invested continuously in award-winning campuses in the United Kingdom, China & Malaysia.

The University of Nottingham were looking for a local company that could provide SIP trunks into their current PBX network.

The Challenge

Following a recent installation of a SIP telephony system, the University of Nottingham planned to migrate the existing 11,000 analogue telephone users over to this technology over a number of years.

The Solution

The University of Nottingham connected their SIP telephony system to N4Engage, making full use of the trunks for outbound calls.

Direct Dial numbers were later ported over from another provider to N4Engage to give a local number presence at the School of Nursing site in Mansfield. N4Engage have provided DDI ranges for other remote Nursing centres in Lincoln, Boston & Grantham via the link at Nottingham.

Anthony Tunley, Telecoms Group Leader said, “After the success of SIP trunking, we had an urgent requirement for internet connectivity for our commercial tenants. We were experiencing congestion problems with our existing commercial link & needed a quick resolution. N4Engage were able to provide an extremely competitive cost to provide a link in a timely manner. The connection was installed & has solved our problems...”